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## HOW TO USE THIS QUICK GUIDE

Review tips for enhancing your security posture for 2020 and beyond with these easy checklists from CISA and other trusted sources. We are proud to be your partner for voting solutions and services!

Dominion Voting Systems is committed to ensuring the safety and security of the U.S. elections process in 2020.

Contact Us: 1-866-654-VOTE (8683)  
[security@dominionvoting.com](mailto:security@dominionvoting.com)

## COVID-19 SAFETY AND SECURITY

Safe and secure elections are top of mind for us all as we adapt to the COVID-19 pandemic. CISA has published links to voluntary resource documents and guidance on how to prepare election operations, considerations to secure voter registration data, manage ballot processes, vote-by-mail, policy actions and more at: <https://www.cisa.gov/protect2020>, under the header **Election Security GCC and SCC Resources**.

## Know Your Federal Partners

Cybersecurity and Infrastructure Security Agency (CISA)  
(888) 282-0870 <https://www.cisa.gov/election-security>  
Report a suspected/confirmed cyber incident or seek federal assistance in recovering from an attack.

Local FBI Field Office Cyber Task Force  
<http://www.fbi.gov/contact-us/field>

National Cyber Investigative Joint Task Force CyWatch  
(855) 292-3937 [cwatch@ic.fbi.gov](mailto:cwatch@ic.fbi.gov)

U.S. Election Assistance Commission (EAC)  
(866) 747-1471 (toll free) [clearinghouse@eac.gov](mailto:clearinghouse@eac.gov);  
[www.eac.gov](http://www.eac.gov)

## Make A Plan For 2020

Make sure that you have an incident response plan that includes **technical**, **legal**, and **managerial** steps, including:

- |  |  |   |   |
|--|--|---|---|
| <input type="checkbox"/> Chain of command        | <input type="checkbox"/> What information to collect               | <input type="checkbox"/> How to preserve evidence     | <input type="checkbox"/> How to treat applications, services, or technologies |
| <input type="checkbox"/> Who to notify, and when | <input type="checkbox"/> How, and when, to contact law enforcement | <input type="checkbox"/> When to warn others, and how |   |

<https://www.cisa.gov/publication/protect2020-cyber-incident-guide>

## Know Your Dominion System

Dominion Product Security Measures Include:

- Federal Voluntary Voting System Guidelines (VMSG) Tested & U.S. Election Assistance Commission (EAC) Certified
- Software independence – producing an auditable paper record
- Third-party reviews and penetration testing
- Designed to be used in post-election auditing, including Risk Limiting Audits
- Commitment to industry-wide Coordinated Vulnerability Disclosure (CVD) efforts for 2020

*Customers of Dominion Voting Systems can mitigate risks by implementing these recommended security measures:*

- 1 **Start with good physical security** – not all crime is online
- 2 **Learn how to spot and report threats** – know your security partners and contacts
- 3 **Get cyber hygiene training** to help reduce your chances of falling victim to phishing and malware attacks
- 4 **Use strong passwords and two-factor authentication** to limit hacking risks, and damage from a lost or stolen work devices
- 5 **Restrict access** for least privilege
- 6 **Patch or upgrade regularly** to ensure that your devices, systems and networks are up-to-date
- 7 **Encrypt and back up** all sensitive data
- 8 **Monitor** all work-related social media accounts and use two-factor authentication
- 9 **Understand your incident response and continuity of operations plans** – know who to contact in an emergency
- 10 **Take advantage of free CISA services** for risk management

**If you experience a security incident or suspect malicious activity is hindering your operations:**

1. Assess the attack and potential damage
2. Contain the attack to prevent additional damage
3. Collect information about the attack to inform stakeholders, law enforcement and other victims
4. Report the incident immediately