

EASTERN SIERRA AREA AGENCY ON AGING

--Meeting of the ADVISORY COUNCIL--

Wednesday, August 28, 2019 - 10:30 a.m.- 12:30 p.m.

In person meeting at

Mammoth Lakes BOS Conference Room

452 Old Mammoth Rd, 3rd Floor

Mammoth Lakes, CA 93546

Conference Call meeting location(s) will be available at the following location(s):

Antelope Valley Senior Center, 399 Mule Deer Road, Walker, CA 96107

AGENDA

For meeting information call (760) 873-3305

All members of the public are encouraged to participate in the discussion of any item on the agenda. You will be allowed to speak about each item before the Council takes action on it. Any member of the public may also make comments during the scheduled "Public Comment" period on this agenda concerning any subject related to the ESAAA Advisory Council.

1. Call to Order

ACTION/DISCUSSION SESSION

2. Introductions of Advisory Council members and staff

3. Public Comment

4. Approval of minutes from April 4, 2019 meeting - ACTION

Chairperson will: 1) request a motion and a second; 2) ask for discussion; 3) call for the vote.

5. Staff Reports – ACTION

A. Keri Oney: ESAAA Services Report for PSA 16

B. Marilyn Mann: Area Plan Update

C. Marilyn Mann: Area Plan 2020-2024 planning

D. Melissa Best-Baker: 2019-2020 Budget Allocation Approval - ACTION

6. Next Meeting:

Wednesday, – Mammoth Lakes

October 23, 2019 at 10:00 am (Proposed Date/Time)

April 4, 2019

ESAAA Advisory Council Meeting Minutes

**Eastern Sierra Area Agency on Aging
Advisory Council Meeting**

Bishop Care Center
151 Pioneer Ln, Bishop, CA 93514

**April 3, 2019
Minutes**

Advisory Council Members Present:

Roger Rasche, Rachel Lober, Sandra Lund, Karen Hoodman, Joann Poncho, Inyo County Supervisor Dan Totheroh, and Kelli Huntsinger.

Other Attendees:

Marilyn Mann, Meaghan McCamman, Keri Oney, Melissa Best-Baker, Rhiannon Baker, Patricia Espinosa, Patricia Barton, Jay Caramba, and Harriette Stines.

1. Call to Order

Chairperson Roger Rasche called the meeting to order at 10:02am.

2. Introduction of Advisory Council members and staff

Each individual announced their name and their role. Quorum was established.

3. Public Comment

Chairperson Roger Rasche invited Public Comment. Rachel Lober announced that Bishop Care Center is a good place to be.

4. Election of Chair – ACTION

Roger Rasche asked for nomination of Chairperson. Nomination of Roger Rasche was made by Inyo County Supervisor Dan Totheroh and seconded by Karen Hoodman. Roger Rasche – YES; Rachel Lober – YES; Sandra Lund – YES; Karen Hoodman – YES; Joann Poncho – YES; Inyo County Supervisor Dan Totheroh – YES; Kelli Davis – YES; Absent members – Phyllis Mikalowsky, Georgette Noble.

5. Election of Vice Chair – ACTION

Roger Rasche asked for nomination of Vice Chair. Nomination of Inyo County Supervisor Dan Totheroh was made by Joann Poncho and seconded by Sandra Lund. Roger Rasche – YES; Rachel Lober – YES; Sandra Lund – YES; Karen Hoodman – YES; Joann Poncho – YES; Inyo County Supervisor Dan Totheroh – YES; Kelli Davis – YES; Absent members – Phyllis Mikalowsky, Georgette Noble.

6. Approval of minutes from October 2018- ACTION

Roger Rasche asked for approval of the minutes from April 2018. Roger questioned why votes were broken down by each individual. Marilyn stated that there are rules governing Public Hearings which requires that each vote is identified. Roger Rasche then asked for a motion to approve the minutes. Motion to approve the minutes was made by Karen Hoodman and seconded by Inyo County Supervisor Dan Totheroh. Roger Rasche – YES; Rachel Lober – YES; Sandra Lund – OBSTAIN; Karen Hoodman – YES; Joann Poncho – YES; Inyo County Supervisor Dan Totheroh – YES; Kelli Davis – YES; Absent members – Phyllis Mikalowsky, Georgette Noble.

7. Staff Reports

A. Keri Oney: Program Report for PSA 16 (Inyo and Mono Counties)

Keri Oney provided a verbal report of the information detailed on the ESAAA Services Report for July 1, 2018- December 31, 2018. In the last meeting Kathy Peterson requested a breakout of Mono County service areas; in today's ESAAA Services Report Keri provided a break out of Walker, Mammoth and Tri-Valley. Keri clarified that there are zeros in some fields because those services are not offered in the specified Service Area. Patricia Espinosa requested that for future ESAAA Service Reports "Mammoth" be changed to "South Mono" to better represent the communities that are serviced south of Mammoth. Keri stated that only aggregate numbers will be reported to the state, the numbers will not be broken down by specific Service Areas. Inyo County Supervisor Dan Totheroh requested a comparison of past data. Keri provided an ESAAA Data Comparison handout which compared data from July 2017- December 2017 vs data from July 2018 – December 2018 and explained data from each page.

Keri Oney for Paulette Erwin: Inyo County was initially left out of a calculation for additional state Ombudsman funding but Paulette advocated which resulted in an award for those additional funds. As a result of the additional funding Paulette has moved into a full time Ombudsman role. Paulette will also be receiving an assistant who will be able to perform investigations and receive telephone complaints in Paulette's absence. Interviews are being scheduled for that new assistant position. Paulette will move back into the Volunteer Coordinator position working on more volunteer recruitment. Marilyn Mann stated that Rebecca Houle will now supervise and support office staff at both Lone Pine and Bishop Senior Centers. Karen Hoodman asked what the plan was for where the new assistant will sit as office space at Bishop Senior Center is limited. Marilyn acknowledged that office space is an issue and we will work with the available space. Keri provided an update for Q1 legal services stating that there were 12 unduplicated seniors that received legal assistance, 8 closed cases and 100 hours of service provided.

B. Keri Oney: Senior Site Guidelines for Conduct – Inyo County

Keri Oney responds to Inyo County Senior Center complaints and has had an influx of interpersonal issues and complaints from seniors in the past 6 to 12 months. The complaints are not necessarily stemming from political disagreements, the disagreements become very personal. After Keri met with one site the idea of Guidelines for Conduct arose, which will be signed by all seniors at intake. Seniors felt that an actual document would be helpful so that they know what is expected by Inyo County and of each other. Roger Rasche expressed that he doesn't want to forbid political and religion focused

conversation, he wants the Guidelines for Conduct bullet point 6 to be worded more so that respect is expected even if there are differing opinions. Marilyn Mann stated that the Guidelines of Conduct will be posted in all Inyo County Senior Sites so we want thoughtful insight from the ESAAA Advisory Council. Sandra Lund stated that she wants bullet point 7 to clarify that the laws to be followed are all County, State and Federal. Marilyn summarized all comments to have the following changes made: Add “respect” to bullet point 1 and change bullet points 6 and 7. Karen Hoodman added that she would like “each other and staff” added to bullet point 2. Keri asked if everyone was comfortable with the changes and moving forward with said changes. Unanimous “yes” from the group.

8. Public Hearing on the Annual Update of the Area Plan for PSA 16

Public Hearing Opened at 10:50 am

A. Summary of outreach efforts for input from institutionalized and/or disabled older individuals, and results of outreach surveys.

Marilyn Mann stated that outreach for the next 4-Year Plan will begin in Fall 2019.

B. Review of the Minimum Percentages for Title IIIB program funds which were set for the 4-Year Plan in 2016 and confirmed at the April 4, 2018 meeting of the Advisory Council.

Marilyn Mann stated that with the 4-Year Plan we are responsible for providing an annual update to the state. Title IIIC is congregate funding where Title IIIB consists of funding for Transportation Assistance, Legal Counsel, and In-Home Services. We receive approximately \$103,000 to \$110,000 per year, 2% goes towards reassurance, 10% goes towards legal counsel, 50% goes towards transportation (assisted transportation and bus passes), and 5% goes towards information and assistance. Inyo County Supervisor Dan Tothoroh asked if there are any issues with the current percentages. Marilyn responded that she did not see any issues. Keri added that the utilization of bus passes increases every year and with budgeting there may be a possibility to hire an employee to strictly do transports. Patricia Barton asked if a non PSA 16 resident could utilize the transportation assistance, for example if they were vacationing in our PSA and were hospitalized and needed a ride home after discharge. Marilyn responded that we would coordinate with the senior’s local PSA or Social Services to secure a ride home. Title IIID funds (\$2,000) combined with SUD monies funds the WISE program. HICAP is a program that assists seniors with health insurance counseling which is ran out of Riverside County. A new HICAP employee was recently hired and will work out of Bishop. Patricia Espinosa added that Mono County has not had a HICAP representative in a couple of years.

Public Hearing Closed at 11:29 am

9. Recommend Approval of Area Plan Update – ACTION

Roger Rasche requested a motion to approve the Area Plan Update. Motion to approve the Area Plan Update was made by Inyo County Supervisor Dan Tothoroh and seconded by Karen Hoodman. Roger Rasche – YES; Rachel Lober – YES; Sandra Lund – YES; Karen Hoodman – YES; Joann Poncho – YES; Inyo County Supervisor Dan Tothoroh – YES; Kelli Davis – YES; Absent members – Phyllis Mikalowsky, Georgette Noble.

10. Suggested 2018 Meeting Dates and Locations for ESAAA Advisory Council

The suggested meeting dates Wednesday, July 24, 2019- Mammoth Lakes, Wednesday, October 23, 2019- Mammoth Lakes were agreed upon. Mono County Supervisor Fred Stump noted that it would be helpful to provide teleconference from Walker for future meetings, so that interested parties could attend via Zoom. Marilyn Mann confirmed teleconference would be set up for these meetings.

11. Meeting Adjourned

Roger Rasche adjourned the meeting at 11:30 a.m.

ESAAA Services Report for PSA 16

ESAAA Services Report July 1, 2018 through June 30, 2019

Senior Sites and Days Congregate Meals Provided

Big Pine	Monday-Wednesday
Bishop	Monday, Tuesday, Thursday and Friday
Independence	Friday
Lone Pine	Monday-Thursday
Tecopa	Monday-Friday
Walker	Monday-Friday

Services Provided

Service Area:	Congregate Meals		Home Delivered Meals		Non-Registered (Non-Seniors/One-Time Visitors)
	Number Served	Units of Service	Number Served	Units of Service	Units of Service
Big Pine	24	1160	8	1030	1
Bishop	171	8822	68	9834	207
Independence	8	171	16	3042	
Lone Pine	93	5143	54	10268	196
Tecopa	68	1290	13	1753	111
Walker	78	2719	40	4575	190
Mammoth (South County)			14	1827	
Tri-Valley			21	4531	
Total	442	19305	234	36860	705

Home Delivered Meals Waiting List (Inyo County Only)

-0- as of 8/12/2019

Service Area:	Assisted Transportation		Respite Homemaker	
	Number Served	Units of Service	Number Served	Units of Service
Big Pine				
Bishop	14	53	4	179
Independence				
Lone Pine	6	15		
Tecopa	1	2		
Walker	9	130		
Total	30	200	4	179

Service Area:	Respite Personal Care		Caregiver Assessment/Counseling	
	Number Served	Units of Service	Number Served	Units of Service
Big Pine				
Bishop	3	229	1	2
Independence				
Lone Pine				
Tecopa				
Walker				
Total	3	229	1	2

**Non Registered Services
(Services Not Tracked to Specific Client)**

Type of Service	Units of Service Provided
Transportation (Bus Passes – Distributed out of Lone Pine, Bishop, Tecopa, Tri-Valley & Walker)	Bishop – 5690 Lone Pine – 2180 Tecopa – 70 Walker – 390 Tri-Valley – 250 TOTAL = 8580
Nutrition Education	1764
Information and Assistance	597
Telephone Reassurance	41
Wellness Initiative for Senior Education (WISE)	4 – Lone Pine Class (November 2018) 5 – Big Pine Class (July 2019)

Long Term Care Ombudsman Services

Activities Provided	QTR1 Units	QTR2 Units	QTR3 Units	QTR4 Units	YTD Units
Skilled Nursing Facility (SNF) Visits*					
Residential Care Facilities for Elderly (RCFE) Visits*					
Information and Referral	19	18	26	23	86
Facility Consultation	8	9	3	8	28
Community Education	0	7	1	5	13
Facility Staff Training	0	3	1	0	4
Resident Council Facilitation	3	3	3	4	13
Family Council Facilitation	6	6	3	4	19
Ombudsman Training	0	1	1	3	5
Witness Advance Directives	1	2	0	1	4
Complaint Investigation and Resolution at SNF**	23	15	9	14	61
Complaint Investigation and Resolution at RCFE**	2	1	1	1	5
Work with Media	0	1	1	1	3

* Non-Complaint Related Visits – State Minimum Requirement is 1 Visit Per Quarter

** Each Investigation averages 3-4 Visits to Facility with First Response Occurring Within Two Days

Contracted Services

Legal Services

Period	Unduplicated Count for Quarter	Total Cases Closed in Quarter	Total Units of Service for Quarter (1 hour)	YTD-Units
July 1, 2018 through September 30, 2018	12	8	100	100
	3	12	74	174
	6	6	53	227
October 1, 2018 through December 31, 2018	8	3	42	269
	6	6	53	
	3	3	42	
January 1, 2019 through March 31, 2019	8	3	42	
	6	6	53	
	3	3	42	
April 1, 2019 through June 30, 2019	8	3	42	
	6	6	53	
	3	3	42	

Types of Activities Offered at Senior Sites

Bingo
Birthday Recognitions
Theme Activities (e.g. Valentines, St. Patrick's...)
Exercise
AARP Tax Assistance
Blood Pressure Checks
Wii Bowling
Scrabble
Educational Activities
Movie Mondays
Crafts
Commodities Distribution
Medi-Cal Managed Care Outreach
Cal Fresh Outreach
Computer/Internet Access
Nutrition Education
Prevention Activities

Report Prepared By:
Keri Oney
Inyo County HHS, Aging Services

FY 2019-2020 Budget Allocation

Exhibit B - Budget Detail, Payment Provisions, and Closeout

AREA PLAN
Budget Display
Fiscal Year 2019/20

Eastern Sierra Area Agency on Aging

	OTO-SN		Inyo	Mono	FY 18/19	FY 19/20	FY 18/19	FY 19/20	Net
	Baseline	Total	County	County	Inyo Planning Allocations	Inyo Difference	Mono Planning Allocations	Mono Difference	Change
Supportive Services									
Legal	20,000	20,000	20,000	-	20,000	-	-	-	-
0.2 I&A	16,634	16,634	16,634	-	17,502	(868)	-	-	(868)
0.16 Transportation (77/23)	12,476	12,476	9,606	2,869	10,108	(502)	3,019	(150)	(551)
0.6 Assisted Transportation (86/14)	49,903	49,903	42,918	6,985	44,132	(1,216)	7,351	(385)	(1,580)
0.05 Telephone Reassurance	5,211	5,211	5,211	-	5,400	(189)	-	-	(189)
Total Supportive Services	104,224	104,224	94,368	9,855	97,142	(2,774)	10,370	(514)	(3,288)
Ombudsman									
Federal Title IIIB	23,951	23,951	23,951	-	15,077	8,874	-	-	8,874
Federal Title VII Ombudsman	32,221	32,221	32,221	-	19,275	12,946	-	-	12,946
General Fund IIIB	66,845	66,845	66,845	-	8,939	57,908	-	-	57,908
Public Health L & C Program	3,578	3,578	3,578	-	3,578	2	-	-	2
State Health Facilities Citation	1,219	1,219	1,219	-	1,206	13	-	-	13
SNF Quality & Accountability	16,996	16,996	16,996	-	16,985	11	-	-	11
Total Ombudsman	144,810	144,810	144,810	-	65,058	79,752	-	-	79,752
Congregate Nutrition (84/16)									
Federal Title IIIC1	135,025	135,025	113,421	21,604	100,603	12,918	19,143	2,481	15,379
General Fund C1	45,917	45,917	38,570	7,347	69,264	(30,694)	13,193	(5,848)	(38,540)
NSIP C1	17,160	17,160	14,414	2,746	12,279	2,135	2,339	407	2,542
Total Congregate Nutri	198,102	198,102	166,406	31,696	182,046	(15,640)	34,675	(2,979)	(18,619)
Home-Delivered Meals (83/17)									
Federal Title IIIC2	84,518	84,518	70,150	14,368	77,939	(7,789)	15,964	(1,596)	(9,385)
General Fund C2	201,808	201,808	167,501	34,307	148,298	21,203	29,666	4,342	25,545
NSIP C2	27,946	27,946	23,195	4,751	20,668	2,527	4,233	518	3,045
Total Home Delivered	314,272	314,272	260,846	53,426	244,905	15,941	50,162	3,264	19,295
Disease Prevention									
Federal Title IIID	3,025	3,025	3,025	-	2,723	302	-	-	302
Total Disease Preven	3,025	3,025	3,025	-	2,723	302	-	-	302
Family Caregiver									
Federal Title IIIE	19,595	19,595	19,595	-	18,805	790	-	-	790
Total Family Caregive	19,595	19,595	19,595	-	18,805	790	-	-	790
Elder Abuse									
Federal Title VII Elder Abuse Pre	585	585	585	-	609	(24)	-	-	(24)
Total Elder Abuse	585	585	585	-	609	(24)	-	-	(24)
Administration									
Federal Title IIIB	18,901	18,901	18,901	-	19,081	(180)	-	-	(180)
Federal Title IIIC1	21,943	21,943	21,943	-	19,079	2,864	-	-	2,864
Federal Title IIIC2	13,735	13,735	13,735	-	14,974	(1,239)	-	-	(1,239)
Federal Title IIIE	8,226	8,226	8,226	-	8,252	(26)	-	-	(26)
General Fund C1	95	95	95	-	103	(8)	-	-	(8)
General Fund C2	25	25	25	-	28	(3)	-	-	(3)
Total Administration	62,925	62,925	62,925	-	61,517	1,408	-	-	1,408
Grand Total - All Funds	847,538	847,538	752,560	94,978	672,805	79,755	95,207	(229)	79,526
Funding Summary									
Federal Funds	511,055	511,055	457,731	53,324	426,408	31,325	52,049	1,275	32,900
General Fund	314,690	314,690	273,036	41,654	224,632	48,404	43,168	(1,504)	48,900
Public Health L & C Program	3,578	3,578	3,578	-	3,578	2	-	-	2
SNF Quality & Accountability	16,996	16,996	16,996	-	16,986	11	-	-	11
Special Deposit	1,219	1,219	1,219	-	1,206	13	-	-	13
	847,538	847,538	752,560	94,978	672,805	79,756	95,207	(229)	79,526